# GOVERNMENT OF INDIA
# HOME AFFAIRS
# LOK SABHA

UNSTARRED QUESTION NO:4635
ANSWERED ON:19.12.2000
TRAFFIC COMPLAINT
MADAN PRASAD JAISWAL

**Will the Minister of HOME AFFAIRS be pleased to state:**

(a) the number of traffic related complaints have been received in Delhi during the last three years, as on date, alongwith the nature of complaints and the action taken thereon; and

(b) the steps taken to improve traffic control system on the roads in Delhi?

## Answer

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (CH. VIDYASAGAR RAO)

(a): The number of such complaints received by Delhi Traffic Police during the last three years (upto 13.12.2000) is given in the attached statement. Notices Under Section 133 of the Motor Vehicles Act, 1988 are issued to the offenders against whom complaints relating to violation of permit conditions, pollution, violation of traffic rules, refusal or overcharging by public transport, unauthorised parking and violation of `No Entry Area` are received. The complaints relating to maintenance of traffic equipment, traffic jams, accidents and encroachment are immediately attended to within a scheduled time frame.

(b): The steps taken to improve traffic conditions in Delhi include installation of state-of-the-art Area Traffic Control System in selected areas ; synchronization of traffic signals at various traffic corridors in some areas ; construction of slip roads, central verges & bus bays; installation of Red Light & Speed Check Camera systems; procurement of speed raddar guns; and strict enforcement of traffic through mobile patrolling, detection of offences & surveillance of vehicles.

STATEMENT REFERRED TO IN REPLY TO PART (a) OF LOK SABHA UNSTARRED QUESTION NO. 4635 DUE FOR ANS ON 19.12.2000.

| NATURE OF COMPLAINT | 1998 | 1999 | 2000 (UPTO 13.12.2000) |
|---|---|---|---|
| Traffic Jams | 746 | 1210 | 1274 |
| Violation of Permit condition | 197 | 81 | 96 |
| Accidents | 89 | 234 | 121 |
| Pollution | 20 | 15 | 6 |
| Red Light not working | 178 | 224 | 155 |
| Traffic Rules violation | 31 | 301 | 492 |
| Misbehaviour/refusal/overcharging/TSR/Taxi/Bus | 603 | 554 | 828 |
| Suggestions | 90 | 90 | 37 |
| Unauthorised Parking/No Entry | 361 | 346 | 254 |
| General | 89 | 144 | 222 |
| Parking Problem | 12 | 138 | 125 |
| Encroachment | 38 | 43 | 35 |
| Speed Breakers | 104 | 90 | 85 |
| Total | 2958 | 3470 | 3730 |